

Quality Management System Core

SUPPLIER MANAGEMENT

Summary of key Supplier Management points according to ISO 9001:2015:

1. **Purpose** – to ensure that suppliers provide products and services meeting INTEDOOR's quality requirements.
2. **Scope** – applies to all suppliers of materials, components, and services.
3. **Responsibilities** – Purchasing (selection and evaluation), Quality (approval), Production/Warehouse (nonconformity reporting).
4. **Pre-selection** – includes assessment of potential suppliers, on-site visit to review operations, and verification of quality management practices.
5. **Code of Conduct** – every approved supplier must sign the INTEDOOR Ethical Code, confirming compliance with principles of ethics, safety, and responsible business conduct.
6. **Selection & Evaluation** – after pre-selection, suppliers are approved and evaluated annually based on quality, delivery performance, communication, and adherence to the Code of Conduct.
7. **Records** – maintain an Approved Supplier List with the date of the last evaluation.
8. **Nonconformities** – record issues, analyze causes, implement corrective actions.
9. **Documentation** – all supplier records are maintained in the quality management system (evaluations, lists, complaints, signed Ethical Codes).

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